

## Patient or client survey structured reflective template

Requirement: One every three years.

Name of doctor:	GMC No:
Date of survey:	
Type of survey:	
<b>What issues can I identify from the exercise?</b> Hints: Look at your positive findings just as carefully as the most negative. Discuss and seek advice from colleagues both peer and senior, if possible. If you have difficulty identifying learning needs from the survey, be frank about this. Skills in interpreting such information can then be considered as your first learning need in this regard.	
<b>What actions will I undertake?</b> Hints: These might include: improving communication techniques, restructuring ward rounds to maximise dignity and privacy, negotiating changes to the consulting environment, developing skills with respect to specific cohorts of patients, learning more about how to learn from patient surveys (as above).	
<b>Final outcome after discussion at appraisal:</b> (Complete at appraisal considering how your outcome will improve patient care)	